

*Live Anywhere* luxury, outdoor/indoor wireless lighting is thoughtfully custom made to order for beautiful environments, anywhere. When properly cared for, these fixtures can give you many years of enjoyment. Below are the terms and care to assist you with a great experience

## Features and Care

### Item Availability:

*Live Anywhere* luxury wireless, weighted lighting is *Made to order*, and takes an average of 8-10 weeks for completion. Please check with us first to verify item availability. Please note that delays may occur in manufacturing, especially with custom orders. If there is Drop Dead due date, please allow an extra 2 weeks from receipt of deposit for any unforeseen delays.

### Prices

Pricing is to the design trade and confirmed through *Live. Anywhere*. All items are quoted with shipping charges from Las Vegas, California.

### Ordering and Refunds:

When ordering, always designate product name, number, specifications, and finish options. Care in ordering avoids costly errors. Changes in Style, Colors and finishes after production has begun will be subject to additional charges.

There is a 50% deposit required for pre-orders. You will not be charged the final amount due until the item is ready to be shipped to you. We do not take credit cards. Check only.

Deposits are *non-refundable* and *non-cancelable* after one (1) week into start of production and deposit by *Live. Anywhere*. We will wait 5 working days to start production unless told otherwise. Then once we commence, cancelling is very difficult; especially with our vendors. If the order needs to be cancelled within the first week, please contact *Live Anywhere* to discuss any cancellation penalties. However, beyond one week it will be difficult to stop production.

### Powder coats and Painted Finishes :

Please note that gloss colors can show very minor imperfections in metal that can not be picked up by the eye before production. These fixtures are custom made to order (bespoke) with small production runs. If a custom color is selected, please select a textured finish for the lampshade top diffuser and accents, if not using *Live Anywhere* standard black textured finish.

### Designer and Resale Licenses:

All Designer Trade purchasers must provide *Live. Anywhere*. with a copy of their valid resale certificate, license and/or permit. This is a mandatory requirement by every state tax authority. Copies of a valid resale license must accompany each purchase order.

### UL and CE Certifications:

*Live Anywhere* low voltage 12 volt battery operated fixtures are electronic. They are Not required to be safety certified except for the plug in electrical charger which is CE listed, UL listed, and ROHS compliant.

*Live Anywhere* low voltage wired fixtures use UL approved components, and can be requested for "UL Listed" at time ordering. Please consult all regulations and codes for your project for your intended application.

### Light Bulb

*Live Anywhere* fixtures use 7 watt LED dimmable light bulbs with high color rendering, emitting warm light (2700 kelvin). Light output is 690 Lumens (around 46 watts).

### Water Resistant

*Live Anywhere light* fixtures can be left outside and used in rain: however can Not be submerged in water. So, please do not leave the fixtures in large puddles of water. They have been UL rain and sprinkler tested, and meet testing requirements for IP64 / Outdoor Use.

### Wireless:

*Live Anywhere* fixtures are 12 volt wireless fixtures which are safe near water when they are detached from the charger. The charger is dry listed. It is the only charger recommended to charge the internal battery. A Nema (waterproof) enclosure can be used to enclose the charger (not provided by *Live Anywhere*). However, *Live Anywhere* is not responsible for any charger malfunction used with outside manufacturers.

### Wired:

*Live Anywhere* fixtures can be made with a UL rated plug in cord for outdoor use. The cord can also be spliced to work with landscape lighting.

### Weighted for Windloads

*Live Anywhere* fixtures are weighted and can withstand winds approx. 25-40 miles per hour depending on the fixture style.

Please protect all *Live Anywhere* wireless lamps from extreme winds and rain. *Live Anywhere* is Not responsible for damages due to heavy winds and rains, or neglect from using the weather protecting accessories such as screw on globes over light bulbs, port charging covers, or rubber socket sleeves on previous models. Please read and review the Maintenance Manual that comes with fixtures before you install and use your new *Live Anywhere* lamps. We will gladly answer any questions you may have before use.

### Charger:

The UL approved Chargers are versatile to adapt to most Overseas voltage and work with most electrical requirements. For international orders, please coordinate with *Live Anywhere* for proper plug specification. The charger is rated for up to 240 volts and can adapt to most international plugs.

### Use of Charger:

Do not charge in the rain nor near water (Please note that the U.L./CE. rated chargers are Dry Listed only).

(There are 3<sup>rd</sup> party UL rated Nema outdoor enclosures that also can be used to house and protect the chargers. But *Live Anywhere* is not responsible for the 3<sup>rd</sup> party Nema enclosures nor performance.)

- \* Do Not charge in direct sun, which overheats the charger and lowers performance.
- \* Charger can get warm and scorch fabrics. Do not charge fixtures on upholstery.
- \* Charger should be used horizontally or on a flat surface.
- \* Charger can be used with 100-240 AC wall outlets

The charger is warranted for 1 year from normal use. However, *Live Anywhere* is not responsible for water-damaged chargers, or chargers left in the heat.

### Best rule of thumb for charging:

Charge the fixtures before and after use to keep battery healthy. Never store fixtures without charging batteries first. Fixtures can be stored for up to 2 months with a fully charged battery.

If fixtures have not been charged for over a month, then the charging time may take longer.

**Battery:**

The batteries take approx. 3-6 hours to charge depending on how the batteries have been discharged.

**Please note:**

All batteries need to be charged periodically to stay healthy. These batteries are high performance Lithium Ion Phosphate (that don't harm the environment), are long lasting (over 3000 full charging cycles), and discharge slowly. These batteries perform best in high and low temperatures of 130 degrees Fahrenheit down to 15 degrees Fahrenheit. Only use batteries that come with Live Anywhere Lighting. *Live Anywhere* circuitry has only been tested for the battery enclosed in the fixture.

The life of a battery declines when not charged regularly. Please charge Batteries in *Live Anywhere* fixtures fully *before* and *after* use to keep battery charge. Charge at least once every 30-45 days when not in use to avoid the battery life declining. *Live Anywhere* is Not responsible for replacing dead batteries that are not properly periodically charged.

Live. Anywhere. Inc. wireless fixtures are Safe near water, but Only when they are stand alone, and when disconnected from the charger.

Do Not charge fixtures near moisture or water! Even though the charger is 12 volts from the transformer to the fixture, it transforms the low voltage from the transformer to the higher voltage at the outlet where it becomes fully electrified!

**SHIPPING**

*Live Anywhere* shipping costs are separate. Shipping costs includes packing, insurances, and shipping fees in our shipping costs. Live Anywhere Products will be shipped on a pallet or pallets to avoid damages, via our standard international shipping. *Live Anywhere Lighting* can also be picked up F.O.B. (customer pays for the transportation and assumes responsibility *after packing* from the shipping facility).

*Live Anywhere* Lighting must be paid before items are shipped. *Live. Anywhere* is Not responsible for pre-arranging local delivery or installation.

**PLEASE NOTE:** If you are shipping through a third party carrier or box company, please make sure to get Insurance through their shipping company in addition to the shipping carrier *Live Anywhere* uses.

**STORAGE:**

Completed Orders will be held no longer than 30 days, and arrangements must be made to take possession of purchased products. After 30 days, storage fees will apply and will be calculated per order and per day. The storage fees will need to be paid in full before your order is released. If the paid for order is not delivered within 40 days, it will be considered *Live Anywhere* property, and we will have the opportunity to resale or place back in our inventory.

**DAMAGE IN TRANSIT AND REPAIRS**

If fixtures are picked up through a third party carrier, it is the responsibility of the third party to ensure that products arrive safely and in a timely manner.

It is recommended to inspect contents of boxes within 48 hours or as soon as *Live. Anywhere* products are delivered.

If any damage is found, please contact *Live Anywhere* immediately, so that the damage can be accessed for immediate repair. Do not attempt to repair the merchandise. Keep all packaging materials until inspection is complete. The procedure must be followed to allow for repair and/or replacement within the company's time frame.

For *Live Anywhere* damage claims must be filed within 5 days of receipt of shipment. Claims filed after 5 days will not be honored. Failure to make such claim shall constitute acceptance of the merchandise and waiver of any defects errors or shortage.

If *Live. Anywhere.* accesses the damage from the shipping carrier, please follow the shipping company's claim instructions. The freight company will send an inspector to the site to make a report.

Please note, if an item is damaged by the shipping company and needs to be reordered or repaired, the order will be subject to the carrier's terms. We will do our best to repair per the individual conditions of the damage in a reasonable time frame for *Live. Anywhere.*

All decisions regarding repair and/or replacement will be at the sole discretion of *Live Anywhere.*

Please keep *Live Anywhere* packing material for any shipping. They protect against shipping damage. If the boxes have been discarded, then the third party will be responsible for properly packing the fixtures.

Damage To The Product Resulting From outside Tampering, Accident, Abuse, Negligence, or Other Causes unrelated To problems with material and/or workmanship, are Not Covered By Damage Return Policies. Refund may be declined if equipment is found to have been installed or used incorrectly, resulting in equipment failure. Please read and review the Maintenance Manual before you install and use your new For *Live Anywhere* lamps. We will gladly answer any questions you may have before use.

In the event non-warranty damage or failure is discovered, you will be contacted for pricing of repairs. We are happy to repair or replace parts upon approved and pre-payment beforehand. Please note that *Live Anywhere* only replaces items without costs if they are defective or damaged

**Battery and Charger Warranty:**

Batteries need to be charged periodically to stay healthy. The life of a battery declines when not charged regularly. Please charge Batteries in *Live Anywhere* fixtures fully before and after use to keep battery charge. Charge at least once every 30-45 days when not in use to avoid the battery life declining. *Live Anywhere* is Not responsible for replacing dead batteries that are not properly periodically charged.

**Warranty:**

All *Live Anywhere* lighting includes normal wear of batteries, and have a 1 year warranty from purchase with normal use and care. *Live Anywhere* is Not responsible for damages due to heavy winds and rains, or neglect from using the weather protecting accessories such as rubber socket sleeves, or screw on globes over light bulbs, and port charging covers. Please read and review the Maintenance Manual before you install and use your new For *Live. Anywhere* product. We will gladly answer any questions you may have before use.

**Privacy Policy:**

*Live. Anywhere. Inc.* does not sell or share any personal or business information from the *Live. Anywhere.*

**Arbitration:**

Any claim or controversy arising out of this agreement shall be settled by arbitration in the county of Las Vegas, Nevada in accordance with the rules of the American Arbitration Association. The prevailing party in any such action shall be entitled to recover any additional attorney's fees.

**Copyright:**

All *Live Anywhere* luxury, outdoor weighted wireless technology and assembly is Utility Patented.

For questions, contact:

Linda Allen

**Live Anywhere**

[Linda@liveanywhereinc.com](mailto:Linda@liveanywhereinc.com)

702-410-5911